Soft Skills: Developing a Culture of Leaders

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Soft Skills and Why They Matter

Soft skills encompass a myriad of personal attributes and interpersonal skills that are not taught in dental school but are increasingly recognized for their impact on professional success.

Successful dentistry is a balance of technical skills and the human element.
The Soft Skills Suite

Communication Skills

Empathy & Chairside Manner

Teamwork & Collaboration

Problem-Solving Abilities
Benefits of a Soft-Skills Strong Practice

- Increased Job Performance & Satisfaction
- Improved Patient Satisfaction
- Better Professional Relationships
- Enhanced Team Dynamics
Development Strategies

- Communication Training
- Role-Playing Exercises
- Continuing Education & Workshops
- Feedback & Self-Assessment
QUESTIONS?